

## Client

## **Onboarding Temp Workers: Best Practices**

Set your workforce up for success from day one.

When temp workers are properly onboarded, they become productive faster, follow safety procedures, and are more likely to return for future roles. Whether you're onboarding for shutdowns, projects, or short-term cover, here's how to make the process smooth, safe, and efficient.

Prepare before day one	01.
Confirm worksite access, PPE requirements, and any induction prerequisites.	
Ensure the candidate knows where to go, who to report to, and what to bring.	
Provide Mobilize with up-to-date site details and role expectations in advance.	
Tip: Have everything ready so the worker arrives confident, not confused.	
Send a clear site welcome pack or email	02.
Worksite address, start time, and contact person	
Dress code and PPE checklist	
Site safety rules and emergency procedures	
A quick overview of the company and project	
Mobilize can assist with candidate briefing as well	
Site Induction	03.
Emergency protocols and evacuation points	
Site-specific hazards and safety requirements	
First aid, amenities, and reporting procedures	
Behaviour expectations and communication process	

If your site uses online induction tools, ensure login details are shared in advance.



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Set expectations clearly	04.
Outline tasks, goals, and performance expectations	
Clarify working hours, break times, and overtime rules	
Confirm who they report to and how to escalate issues	
A five-minute chat upfront can save hours of confusion later.	
Foster inclusion	05.
Temp workers are often treated as "outsiders" try and avoid this.	
Introduce them to the team on arrival	
Invite them to toolbox talks, safety meetings, and group breaks	
Encourage supervisors to check in and offer feedback	
Feeling welcome increases engagement and reduces turnover.	
Tools, PPE & access	06.
Ensure equipment is clean, functional, and ready to go	
Supply necessary PPE or confirm what workers should bring	
Provide access cards or digital login credentials (if required)	
Don't delay productivity with day-one hiccups.	
Monitor the first week	07.
Check in with supervisors and the Mobilize team	
Address any early red flags or misunderstandings	
Celebrate good performance or attitude	
Mobilize can handle mid-week follow-ups or swap-outs if needed.	